Electronic Acknowledgement Receipt		
EFS ID:	4848912	
Application Number:	09756120	
International Application Number:		
Confirmation Number:	5602	
Title of Invention:	Method and system of remote support of device using e-mail	
First Named Inventor/Applicant Name:	Tetsuro Motoyama	
Customer Number:	22850	
Filer:	Marvin Jay Spivak/Abebech Hailemariam	
Filer Authorized By:	Marvin Jay Spivak	
Attorney Docket Number:	198775US-2	
Receipt Date:	24-FEB-2009	
Filing Date:	09-JAN-2001	
Time Stamp:	16:10:34	
Application Type:	Utility under 35 USC 111(a)	

# **Payment information:**

Submitted with Payment	no
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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		198775USResponse.pdf	597864	_ yes	17
			acacf9a01c8db80e206cf1d0e88ee3bc206f e866		

Multipart Description/PDF fil	Multipart Description/PDF files in .zip description		
Document Description	Start	End	
Miscellaneous Incoming Letter	1	1	
Amendment/Req. Reconsideration-After Non-Final Reject	2	2	
Claims	3	10	
Applicant Arguments/Remarks Made in an Amendment	11	17	
Varnings:			

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#### Information:

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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.